Social Security Administration

We, us, or our refers to the Social Security Administration.

You or your refers to the person who has filed a disability claim and, where appropriate, his or her authorized representative.

[76 FR 24808, May 3, 2011]

§ 405.10 [Reserved]

§ 405.20 Good cause for extending deadlines.

- (a) If you want us to extend the deadline to request administrative or judicial review, you must establish that there is good cause for missing the deadline. To establish good cause, you must show us that—
 - (1) Our action misled you;
- (2) You had a physical, mental, educational, or linguistic limitation(s) that prevented you from filing a timely request; or
- (3) Some other unusual, unexpected, or unavoidable circumstance beyond your control prevented you from filing a timely request.
- (b) Examples of circumstances that, if documented, may establish good cause include, but are not limited to, the following:
- (1) You were seriously ill, and your illness prevented you from contacting us in person, in writing, or through a friend, relative, or other person;
- (2) There was a death or serious illness in your immediate family;
- (3) Important records were destroyed or damaged by fire or other accidental cause:
- (4) You were trying very hard to find necessary information to support your claim but did not find the information within the stated time period:
- (5) Within the time limit for requesting further review, you asked us for additional information explaining our action, and within 60 days of receiving the explanation, you requested a review;
- (6) We gave you incorrect or incomplete information about when and how to request administrative review or to file a civil suit:
- (7) You did not receive notice of the determination or decision; or
- (8) You sent the request to another Government agency in good faith within the time limit, and the request did

not reach us until after the time period had expired.

[71 FR 16446, Mar. 31, 2006, as amended at 76 FR 24808, May 3, 2011]

§ 405.25 Disqualification of disability adjudicators.

Adjudicators at all levels of the administrative review process recognize the need for fair and impartial consideration of the merits of your claim. Any adjudicator who has any personal or financial interest in the matter pending for determination or decision will withdraw from conducting any proceeding with respect to your disability claim. If the adjudicator so withdraws, we will assign your claim to another adjudicator for a determination or decision.

§ 405.30 Discrimination complaints.

At all levels of the administrative review process, we do not give inappropriate consideration to your race, color, national origin, age, sex, religion, or nature of your impairment(s). If you believe that an adjudicator has improperly discriminated against you, you may file a discrimination complaint with us. You must file any such complaint within 180 days of the date upon which you became aware that you may have been discriminated against.

APPENDIX TO SUBPART A OF PART 405— CLAIMS THAT WILL BE HANDLED UNDER THE PROCEDURES IN THIS PART

- (a) We will apply the procedures in this part to disability claims (as defined in §405.5) filed in Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, or Connecticut.
- (b) If you move from one State to another after your disability claim has been filed, adjudicators at subsequent levels of review will apply the regulations applicable at the time of such subsequent review in the State where you filed the disability claim.

[73 FR 2415, Jan. 15, 2008]

Subparts B-C [Reserved]